

## **Terms & Conditions of Lemoncool Aircon**

**Effective Date: January 1, 2020**

### **1. Warranty Requirement**

All warranty services provided by Lemoncool Aircon require that the aircon units be serviced exclusively by our technicians. If the aircon system is serviced by any third party, the warranty may be voided at the discretion of Lemoncool Aircon. This ensures we maintain the quality and reliability of your aircon system, as we cannot honor warranties if maintenance is performed outside our supervision.

### **2. Spare Parts Warranty**

For spare parts under warranty as stated on the invoice, the following fees apply:

- **Checking and Troubleshooting Charges: \$120 per visit**
- **Repair and Labor Charges: \$180 and above, depending on the complexity of the repair.**

### **3. Invoice and Agreement**

Once an invoice is issued, these Terms & Conditions take effect immediately. It is the client's responsibility to review these Terms & Conditions, and by making full payment, the client agrees to and accepts the Terms & Conditions of Lemoncool Aircon.

**By accepting services or products from Lemoncool Aircon, you agree to these Terms & Conditions.**